

Running HDXPRT 2014 v1.2 on Windows 10 Creators Update

Testers running HDXPRT 2014 v1.2 on Windows 10 Version 1703 (Build 15063.138) and above may encounter one or more popup errors during the test. The instructions below provide workarounds for each of the errors.

In both cases, perform the workaround steps after installing HDXPRT.

- **A popup error stating that the power_settings.exe application has crashed.**

To avoid this error, perform the following steps:

1. Before testing, use File Explorer to navigate to Program Files (x86)\HDXPRT\Bin.
 2. Delete power_settings.exe.
 3. Restart the system.
 4. Continue with the normal pretest system configuration steps listed in the [HDXPRT 2014 User Manual](#).
- **A popup indicating an error related to VCRuntime.**

To avoid this error, install the latest version of Microsoft Visual C++ Redistributable for Visual Studio 2017 using the following steps:

1. Download the Microsoft Visual C++ Redistributable for Visual Studio 2017 installation package from <https://support.microsoft.com/en-us/help/2977003/the-latest-supported-visual-c-downloads>.
2. Double-click vc_redist.x64.exe to begin installation. Installation should complete quickly.
3. Restart the system.
4. Continue with the normal pretest system configuration steps listed in the [HDXPRT 2014 User Manual](#).

We are investigating solutions to both issues, and hope to make these workarounds unnecessary in future builds.